

How Clover handles a new inquiry

A website inquiry should lead to a useful conversation, not a promise the business cannot keep. These two recorded examples show a tailored reply and a request held for review.

Fictional business. Real test output. September 16, 2026 controlled replay. Nothing was sent and no call was booked.

01 / A request with clear limits

Field Kit Test Rentals asked about a daily equipment-return list and missing photos. Damage decisions and customer charges had to stay with the business.

Recorded reply excerpt

We can discuss how a Clover could prepare a daily list of equipment due back and flag missing return photos, while leaving damage decisions and customer charges entirely to you. The team can also talk through scope and pricing on the call.

Still to clarify: which rental system or spreadsheet holds the records? Greeting, supplied booking fixtures and signature are omitted.

02 / No supporting evidence

The second case removed the supporting business evidence. The decision was to hold the request for human review, not confirm it.

Recorded reply excerpt

Thanks for reaching out! We've received your call request. Your requested time isn't confirmed yet; our team will follow up by email about the next step.

This is the acknowledgment excerpt, not a delivered email. A business listing alone would not verify the person submitting.

What to bring to your workflow call

One recurring job. The tools and inputs it uses. What "done" means. The decisions that must stay with a person. We use those details to check fit and agree scope.

What this proves: the recorded decisions and rendered replies with supplied test inputs. It does not prove live research, inbox delivery, calendar creation, a rental-system integration, fraud prevention or time savings. No new model call was made for the replay.

[See both examples and their test limits](#) / [Talk through one workflow](#)